

Call Rooms:

Call rooms are located on the Housestaff Wing, 4th Floor, A-Wing. Learners can contact security to have a room assigned to them on the day of call.

Access to call rooms is through a computer locking system. All learners receive a passcode during registration with the Medical Education Office that can be used for call rooms.

Dictation and Computer Access:

Upon registering with the Medical Education office at Toronto East General Hospital you will be assigned a dictation number and password, as well as your computer user ID and password. The registration package you receive as part of your hospital orientation contains instructions on how to use the hospital's dictation system, access computer information, as well provides information on in-hospital resources to clarify any questions you may have.

Occupation Health and Safety:

The Occupational Health & Safety Department is available to help all Learners with any work-related injuries or safety concerns.

Clinic Hours – 7:30 am – 3:30 pm (Monday-Friday), 3rd Floor, D-Wing, T. 416.469.6288

Pagers:

Pagers are available for sign-out through Medical Education Office (0730-1530 hrs) or through Locating (24/7), G-Wing, 4th Floor, x6333.

For new batteries, broken or malfunctioning pagers, please see locating.

Linens:

Surgical greens distributed through ScrubAvail machines only . On your first day at TEGH you can pick up a scrub bar code from the Medical Education office during your Orientation. The barcodes are deposit free, and pre-loaded with two sets of scrubs in your desired size. Lab coats are available to all Learners through the Staff Physician Lounge, J-Wing, 1st Floor.

There are two scrub machines in the hospital for ease of pick up of clean scrubs, one in the O.R. Lobby, J-Wing, 6th Floor and one in the Mortimer Lobby, Main Floor.

At the end of your rotation, the barcode can be returned along with your ID badge to the Medical Education office.

Security:

For your safety, the Protection Services Department at TEGH employs 20 full-time and 8 part-time staff member who are highly trained and dedicated to the safety of all patients, visitors and staff members. Protection Services are available 24 hours a day, 7 days a week.

Walk safe program -- To ensure safe and secure access to TEGH at any time of the day or night, protection services offers the walk safe program. This program is available to all patients, visitors and staff members 24 hours a day, 7 days a week. Please contact Protection Services at (416) 469-6016 to use this service. Protection services staff will meet you at a prearranged location to escort you between the hospital and your vehicle or the bus stops located within the immediate vicinity of the hospital.

ID Badges:

During your training at TEGH you are required to display a current hospital ID badge. Hospital identification includes the name, department, and picture of the student. ID badges are available through the Protection Services Department 24/7 upon presentation of proof of registration issued at the time of registration with the medical education office.