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- **SECURITY ACCESS CARDS** – Your UHN or UHN issued Wightman-Berris Academy PHOTO is ALSO your security access card. If you have a MSH PHOTO ID or MSH issued Wightman-Berris Academy PHOTO ID, you need an additional white security access card. IF YOU ARE HAVING ANY DIFFICULTY GETTING IN TO A CERTAIN CLINICAL AREA TO DO YOUR WORK PLEASE CONTACT MEDICAL EDUCATION.
- **CONSULT REQUESTS** – Please be reminded that when a physician from the emergency department or another service calls you to see a patient urgently, please do so. Waiting until all the appropriate investigations are done before seeing the patient can result in risks to appropriate patient assessment and management. Remember when a colleague is calling you for help, they need you! Refusal isn't an option.
- **Service Animals** – Have you seen one around? A service animal has been specifically trained to assist a person with a disability. **Keep in mind:** A service animal is not a pet. Although the majority of service animals are dogs, other animals may also be used. Service animals are permitted by law to accompany patients and visitors to hospital. There are a few areas with increased infection control risks where service animals may not be allowed. If you are concerned, contact Infection Control.
- Please do not interact with the animal or ask the person why they have a service animal. If it is not obvious that it is service animal, then you may ask "Can you please tell me why you are being accompanied by an animal today?" and ask for supporting documentation such as an identification card from an accredited service animal training school or a letter from the person's treating physician.
- **UHN Mack Foundation Bursary** - A travel bursary worth up to \$2500 for UHN PGY 1, 2 or 3 to attend a meeting at which you are presenting a poster or oral session is offered twice per year. Next deadline September 30, 2014. For more information see: <http://wbacademy.utoronto.ca/important-announcements>
- **ONE MAIL Account** This is an asset for communicating securely about patients with others also using ONE MAIL OR secure hospital type email account. ALSO, you don't have to keep changing it, you can take it wherever you go! **If you do not receive an email invitation within a month of starting your academic year, or if your invitation has expired, and you would like to re-activate it, contact the Faculty of Medicine at onemail.help@utoronto.ca.** Link to FAQ about ONE MAIL. <http://dc.med.utoronto.ca/content/utmail-and-one-mail-direct-faq>

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